



The Public Service Commission State of South Carolina

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Clerk's Office
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September 10, 2020

SCHEDULING NOTICE

A complaint was filed by **Michael Madden** ("the Complainant") on September 2, 2020, against **Charter Spectrum (Charter Communications, LLC) (Charter Fiberlink-SC CCO, LLC)**.

Docket Number **2020-224-C** has been assigned to this case. **Jerisha Dukes** has been assigned as the Hearing Examiner in this docket. The Hearing Examiner will hear the case and make a recommendation regarding a decision on the case to the full Public Service Commission. The Commission will then issue a final decision, pursuant to S.C. Code Ann. Regs. 103-841 and 103-855.

Please take notice that pursuant to S.C. Code Ann. Regs. 103-817, a virtual hearing will be held before Hearing Examiner **Dukes** at **2:00 pm** on **Monday, October 26, 2020**. The company's and the Office of Regulatory Staff's direct testimony is due **Wednesday, September 22, 2020**. The Complainant may respond to the company's direct testimony, but must do so in writing by **Wednesday, September 29, 2020**. Failure to comply with the deadlines set out above may result in dismissal of the case or granting of the relief sought against you. The Complainant or other parties in the case (the utility or the Office of Regulatory Staff) may file motions prior to the hearing. Failure of any party to file a response with the Commission with copies being sent to the other parties within ten (10) days of receipt of a pre-hearing motion may result in dismissal of the case or granting of the relief sought against you.

In the alternative, the Complainant may bypass the Hearing Examiner process and have the complaint heard before the entire Commission, if desired. A hearing before the entire Commission will involve longer time frames for the pre-filing of testimony and exhibits, including new prefiled testimony and exhibit deadlines for the direct testimony for the complainant/petitioner, and for the assignment of a hearing date, since the Commission hearing schedule has more assigned hearing dates than the hearing examiners. However, should the Complainant in this case desire a hearing before the full Commission, the Complainant must file a written request with the Commission Clerk's Office within seven (7) days of receipt of this notice, with copies of said request being sent to the utility company that is the subject of the complaint and to the Office of Regulatory Staff. Filing of such notice will automatically suspend the hearing date and scheduling deadlines set out above. After receipt of the request, the Clerk's Office will notify all parties of new dates for the pre-filing of testimony and exhibits, including new prefiled testimony and exhibit deadlines for the direct testimony for the complainant/petitioner, and for the hearing before the full Commission.